

## Firmware, BIOS & System Updates – Terms & Conditions

These terms apply to firmware, BIOS, driver, or system updates performed by AxTechWorks.

Prior to the service being carried out, you will be required to [complete a consent form](#) confirming acceptance of these terms.

### Nature of System Updates

System updates may include manufacturer-recommended or vendor-supplied firmware, BIOS, driver, or operating system updates.

### Update Risks

You acknowledge that updates may:

- Fail or become interrupted
- Cause devices to become partially or fully inoperable
- Result in loss of data, settings, or installed software
- Introduce incompatibilities or unexpected behaviour

### Factors Outside Our Control

Update outcomes may be affected by:

- Pre-existing hardware faults
- Power interruptions or instability
- Vendor defects or undocumented changes

### No Guarantee of Outcome

AxTechWorks does not guarantee update success. Failed updates may require further repair or may render the device non-recoverable.

### Data Responsibility

You are responsible for ensuring data backups are completed before updates are applied.

### Limitation of Liability

AxTechWorks is not liable for update failure, device inoperability, data loss, or subsequent repair or replacement costs.