

Firmware, BIOS & System Updates – Terms & Conditions

These terms apply to firmware, BIOS, driver, or system updates performed by AxTechWorks.

Prior to the service being carried out, you will be required to [complete a consent form](#) confirming acceptance of these terms.

Nature of System Updates

System updates may include manufacturer-recommended or vendor-supplied firmware, BIOS, driver, or operating system updates.

Update Risks

You acknowledge that updates may:

- Fail or become interrupted
- Cause devices to become partially or fully inoperable
- Result in loss of data, settings, or installed software
- Introduce incompatibilities or unexpected behaviour

Factors Outside Our Control

Update outcomes may be affected by:

- Pre-existing hardware faults
- Power interruptions or instability
- Vendor defects or undocumented changes

No Guarantee of Outcome

AxTechWorks does not guarantee update success. Failed updates may require further repair or may render the device non-recoverable.

Data Responsibility

You are responsible for ensuring data backups are completed before updates are applied.

Limitation of Liability

AxTechWorks is not liable for update failure, device inoperability, data loss, or subsequent repair or replacement costs.