

General Terms & Conditions – IT Repair Services

These terms apply to all IT repair and support services provided by AxTechWorks.

Prior to the service being carried out, you will be required to [complete a consent form](#) confirming acceptance of these terms.

Service Scope

All services are performed on a best-effort basis and may include diagnostics, repair, software services, updates, and recovery attempts.

No Guarantee of Repair

Not all faults can be repaired. Devices may be deemed beyond economical or technical repair.

Data Responsibility

You are responsible for backing up all data prior to repair. AxTechWorks is not responsible for data loss unless a separate backup service has been agreed.

Additional Risks

Repairs may reveal hidden faults or cause cosmetic wear, particularly on aged or previously repaired devices.

Limitation of Liability

Liability is limited to the cost of the service provided. AxTechWorks is not liable for indirect or consequential losses.