

## General Terms & Conditions – IT Repair Services

**These terms apply to all IT repair and support services provided by AxTechWorks.**

**Prior to the service being carried out, you will be required to [complete a consent form](#) confirming acceptance of these terms.**

### **Service Scope**

All services are performed on a best-effort basis and may include diagnostics, repair, software services, updates, and recovery attempts.

### **No Guarantee of Repair**

Not all faults can be repaired. Devices may be deemed beyond economical or technical repair.

### **Data Responsibility**

You are responsible for backing up all data prior to repair. AxTechWorks is not responsible for data loss unless a separate backup service has been agreed.

### **Additional Risks**

Repairs may reveal hidden faults or cause cosmetic wear, particularly on aged or previously repaired devices.

### **Limitation of Liability**

Liability is limited to the cost of the service provided. AxTechWorks is not liable for indirect or consequential losses.